

# Schroders

## Fraud Alert

Schroder Investment Management Australia Limited ("Schroders Australia") has been alerted to a series of emails and telephone calls designed to impersonate the Schroders group, Schroders Australia and Schroders Australia employees in order to commit fraud by promoting counterfeit investment products. The emails we are aware of contain the subject line "**Fixed Term Funds**" and come from a counterfeit domain (@schrodersau.com). These emails were not sent by Schroders, and are not legitimate communications. All Schroders websites and email addresses use the Schroders group website domain: **@schroders.com**.

Schroders Australia would like to remind you to diligently check the authenticity and reliability of information received via email that claims to be related to Schroders, or any information that is claimed to be issued or authorised by Schroders. It is important to stay alert to the risks of email scams operating in Australia and overseas.

Schroders does not make unsolicited requests or sales pitches through email or over the telephone. You will not receive phone calls or emails from Schroders in relation to the sale of specific investment products unless you have initiated contact with us. Beware of individuals purporting to be employees of Schroders for the purposes of selling Schroders funds.

If you have encountered any suspicious incidents or have doubts about persons, platforms, websites or institutions associated with Schroders Australia, please contact our Client Services team on 1300 136 471, email us at [info.au@schroders.com](mailto:info.au@schroders.com) or complete the contact form at <https://www.schroders.com/en-au/au/adviser/contact-us/>

# Schroders

## Fraud Alert - FAQs

**I've heard there is a scam email purporting to be Schroders and offering returns between 5.02% and 7.43% from Fixed Interest Funds. Is my investment with Schroders Australia at risk?**

Schroders Australia has been alerted to a series of emails which purport to be from Schroders, offering investments in Fixed Interest Funds that are not associated with Schroders Australia. We are currently investigating the origin of these emails and have raised them with the relevant authorities.

It's important to note that there is no impact on Schroders' investors or the funds managed by the Schroders Australia team.

**I have seen a Schroders email, offering returns between 5.02% and 7.43% from Fixed Interest Funds. Is this associated with Schroders Australia?**

This series of emails is not associated with Schroders Australia.

The email series was sent via the domain name: @schrodersau.com. This is not a Schroders Australia domain. All Schroders websites are located on the Schroders group website domain: @schroders.com or @schroders.com.au. Any emails sent via other domain names that claim to represent Schroders are not authorised by Schroders and the information mentioned therein may be false and fraudulent.

**I have invested money via the email with the subject line: Fixed Term Funds. Is this authorised by Schroders Australia?**

Schroders Australia offers a range of managed funds, however we do not offer Fixed Term Funds. If you have concerns about your investment, we suggest you contact the provider you engaged with and verify their credentials. You could also contact the Australian Financial Complaints Authority on 1800 931 678.