

Schroder Investment Management (Europe) S.A.

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**10 February 2023**

Dear Sir/Madam

**IMPORTANT INFORMATION: Changes to our transfer agency system for Schroders' Luxembourg and Cayman domiciled funds**

**Effective date: Monday 13 March 2023**

We have written to provide you with details of the key changes that you need to be aware of as part of the change of transfer agency system for Schroders' Luxembourg and Cayman domiciled funds.

The above mentioned move to this new transfer agency system will take place **on 13 March 2023 ("Effective Date")**.

The changes being made will enhance the consistency and efficiency of the services provided to you, whilst improving the overall investor experience via a new online portal that will be made available to you **from 20 March 2023**. The overview of this new portal has been provided in this letter.

Please find below the key changes which will impact you as a result of this move, however to be noted that these changes will not come into effect for you until **13 March 2023**:

#### **How will the change of transfer agency system impact investors?**

As of the Effective Date, the following changes will result for investors:

1. Your existing shareholder account number(s) will change and you should have been provided with the new shareholder number(s) in alphanumeric format, e.g. ABCDE1234567. Those new account numbers will replace your current account number(s) and should be used as of the effective date onwards.
2. If you are an agent, you will also have been provided with a new agent code to replace the existing agent code. This new agent code should also be used as of the Effective Date along with your clients' new shareholder account number(s).
3. Please see below the appendix of funds being impacted by this change.
4. A new online platform (Investor Insight) will be available and details on how to register on it have been provided in the notification letter sent to you. This is a secure online portal provided by HSBC, that provides 24/7 access to the details of your Schroders fund investments.

You can use Investor Insight to:

- Access valuations across your global fund holdings
- View historical transactions
- Access fund information, price history and distribution history
- Access your statements, distribution vouchers, and contract notes. There will be a few changes in the layout/format of the reports/outputs which you currently receive from us. But you will still have access to all the relevant information in the new outputs/reports which will be provided to you.
- Registration onto this online platform can be initiated starting 20 March. Please follow the link <https://investorinsight.gbm.hsbc.com> to access the login page of this online portal. You can get an overview/user guide of this portal by using the 'Support' icon at the bottom of the page

5. There will be no period of trade blockage/ freeze when this change takes place.
6. If you are submitting trades via a direct SWIFT connection to HSBC , you will be required to change the BIC (Bank Identification Code)/DN (Distinguished Name) as outlined below:

**New BIC: MIDLGB22GTA**

**New DN: cn=funds,ou=gta,o=midlgb22,o=swift**

If you are submitting trades via an STP provider (like Calastone,Euroclear, Clearstream) to HSBC, please continue to use the same BIC/DN as you are using currently when sending your trade instructions.

In both of the above instances, kindly ensure that you state your new agent and/or shareholder account numbers while submitting trades to HSBC or any other STP provider (your new details have been provided as part of mailing).

7. The telephone and fax number you are currently using to contact HSBC remain the same. The contact email address however for HSBC will be changing as of the Effective Date of 13 March 2023 as outlined below.

**New Email for HSBC:** simeutransferagency@lu.hsbc.com

**Telephone number:** +352 40 46 46 500 (remains unchanged)

**Fax number:** +352 26 37 89 77 (remains unchanged)

With effect from 1 November 2022, HSBC has moved their office location to:-

HSBC Continental Europe, Luxembourg  
18, Boulevard de Kockelscheuer  
L – 1821 Luxembourg  
Grand Duchy of Luxembourg

Please be advised that the PO Box remains unchanged from B.P 413

8. Please be advised that your contractual agreement with Schroders remains unchanged as it is not impacted by any of these changes. Consequently, these changes will not affect the investment management of your Schroders funds or your ownership of units/shares in those funds. The costs, including those related to regulatory and shareholder communication, will not be borne by the funds or investors.
9. After the effective date, if you currently receive paper statements then these will continue to be sent by post on a monthly basis.  
Please get in touch with HSBC at the contact details provided to you in this letter in case you do not wish to receive paper statements. Alternatively, we would encourage you to register onto the new HSBC online portal called Investor Insight in order to access your statements.

If you have any questions regarding any of the above changes, please refer to our FAQ at [//www.schroders.com/en-lu/lu/professional/funds-and-strategies/notifications/transfer-agency-system-change/](https://www.schroders.com/en-lu/lu/professional/funds-and-strategies/notifications/transfer-agency-system-change/) , or for further information, please contact HSBC on **+352 40 46 46 500** or **simeutransferagency@lu.hsbc.com**

Yours faithfully,

**The Board of Directors**

**Appendix:**

Schroder Alternative Solutions (SAS)

Schroder International Selection Fund (SISF)

Schroder Selection Fund (SSF)

Schroder Special Situations Fund (SSSF)

Schroder Matching Plus (SMP)

Schroder Investment Fund (SIF)

Schroder GAIA

Schroders Capital Semi-Liquid

Schroders Capital All-ILS Fund Ltd