



Full year 2016 results

- Strong results in challenging conditions
- Positive net new business
 - Institutional
 - North America

- 7% increase in dividend to 93 pence
- Acquisitions and partnerships in line with strategic growth drivers

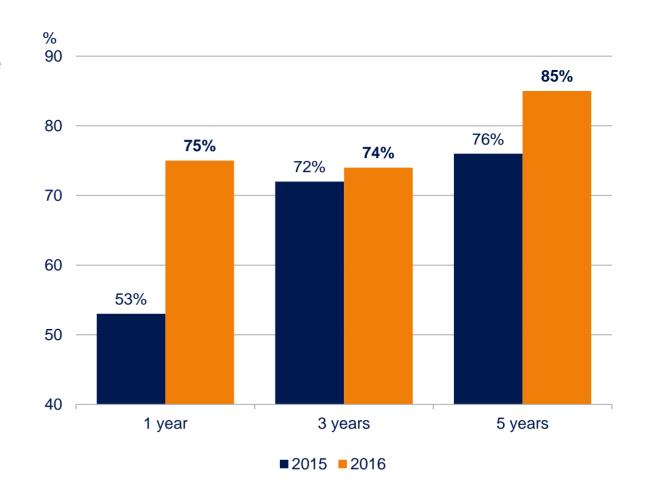
	2015	2016	% change
Net income (£m)	1,658.5	1,793.1	8%
Pre-exceptional PBT (£m)	609.7	644.7	6%
AUMA (£bn)	313.5	397.1	27%
EPS* (p)	176.9	186.3	5%
DPS (p)	87.0	93.0	7%
3 year outperformance	72%	74%	-

^{*}Basic earnings per share before exceptional items



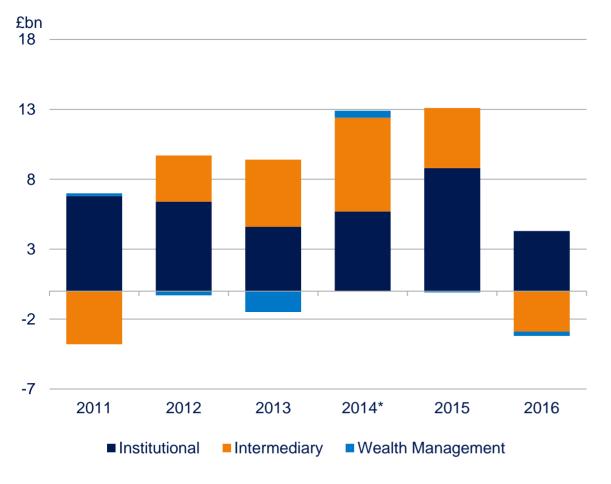
Strong investment performance

- Strong, and improving, investment performance across asset classes:
 - Fixed Income
 - Multi-asset
 - Real Estate
 - Emerging Market Debt
 - Equities



Net new business by channel

Flows led by Institutional demand

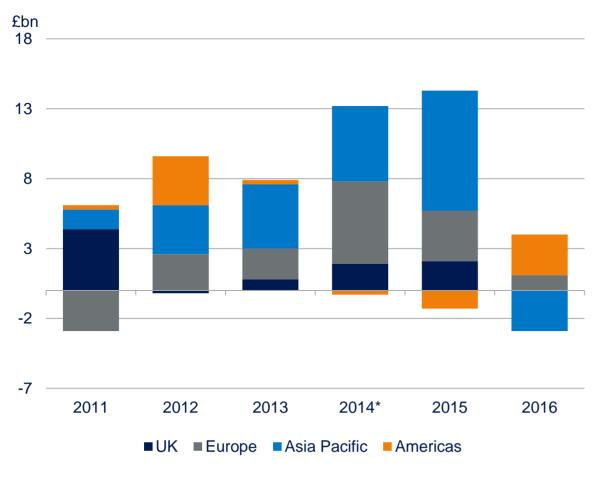


- Continued inflows in Institutional
 - North America
 - UK
- Intermediary sentiment affected by macro uncertainty
- Small outflows in Wealth Management

^{*}Excludes Friends Life mandate win of £12bn in December 2014

Net new business by region

Global diversification proves resilient

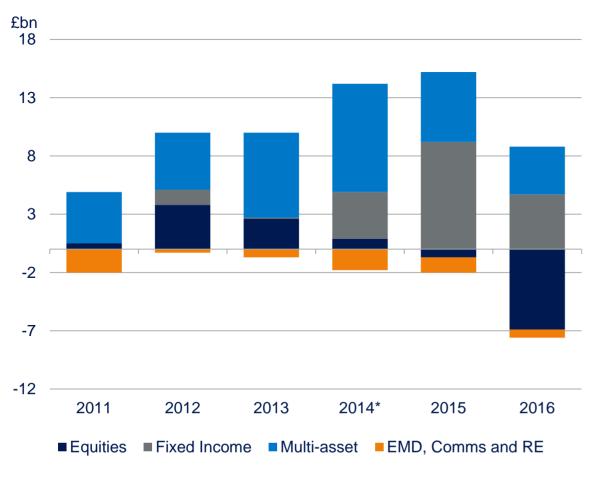


- Strong new business in Europe and North America
- Mixed picture in Asia Pacific
 - Japan net inflows
 - Australia net outflows
- Net inflows in UK Institutional

^{*}Excludes Friends Life mandate win of £12bn in December 2014

Net new business by asset class

Macro concerns subdue risk appetite



Risk-off environment driven by macro uncertainty

Continued demand for Fixed Income

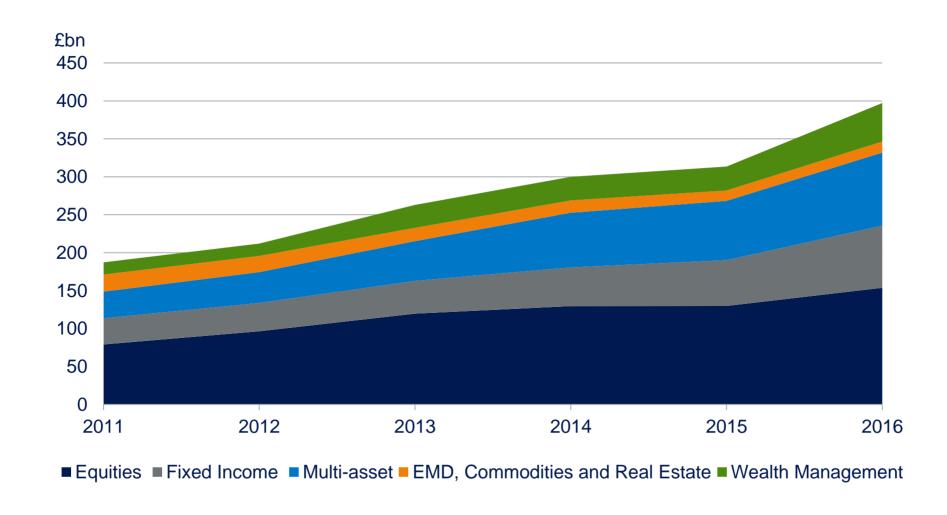
Strong sales in Multi-asset

Equity outflows – but with exceptions

^{*}Excludes Friends Life mandate win of £12bn in December 2014

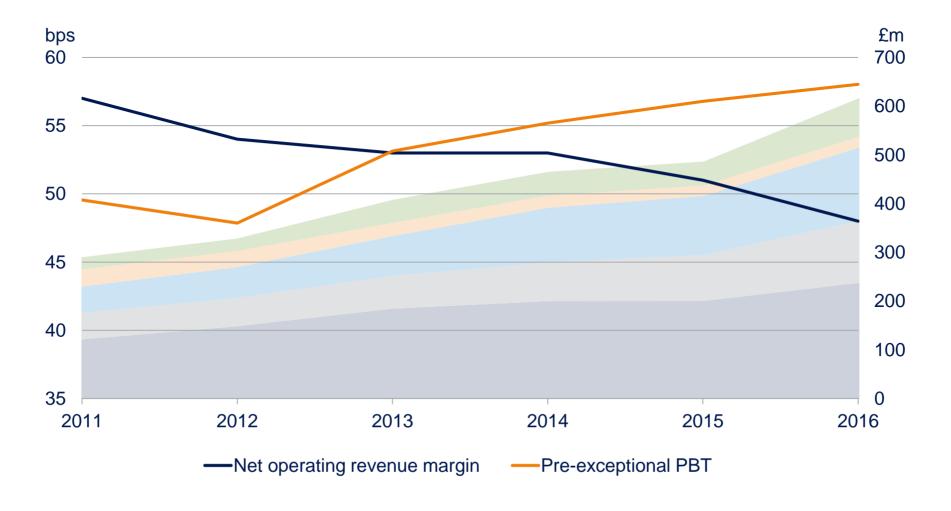
A diversified and stable business

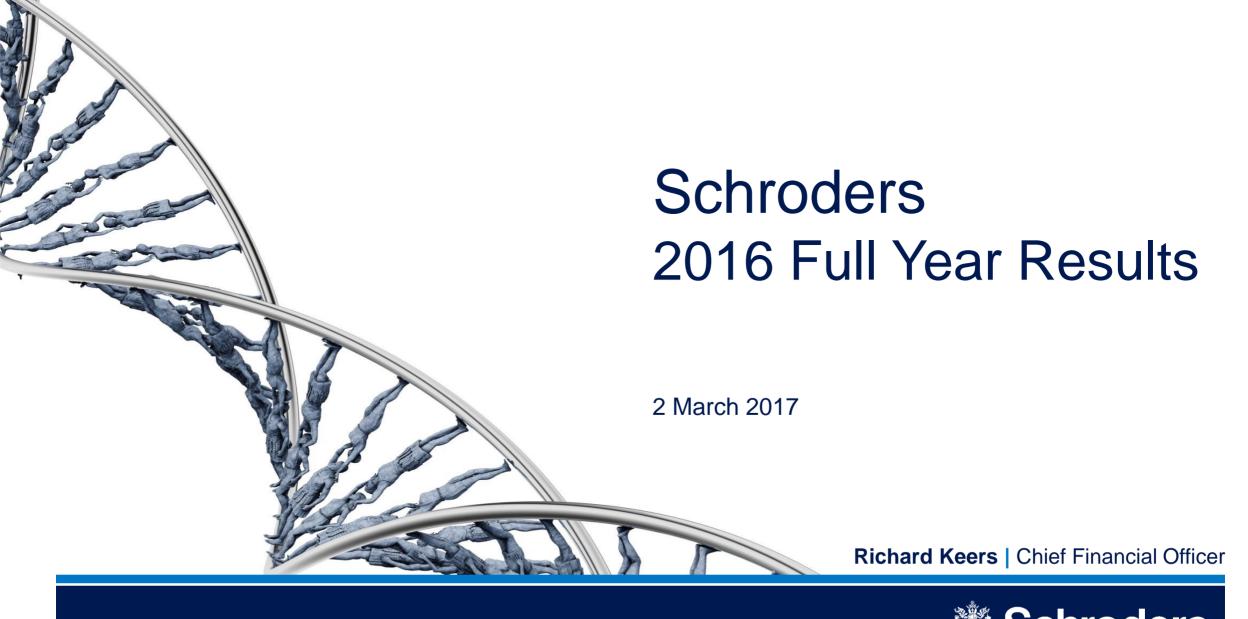
With increasing asset class diversification



A diversified and stable business

But a year-on-year increase in pre-exceptional profits

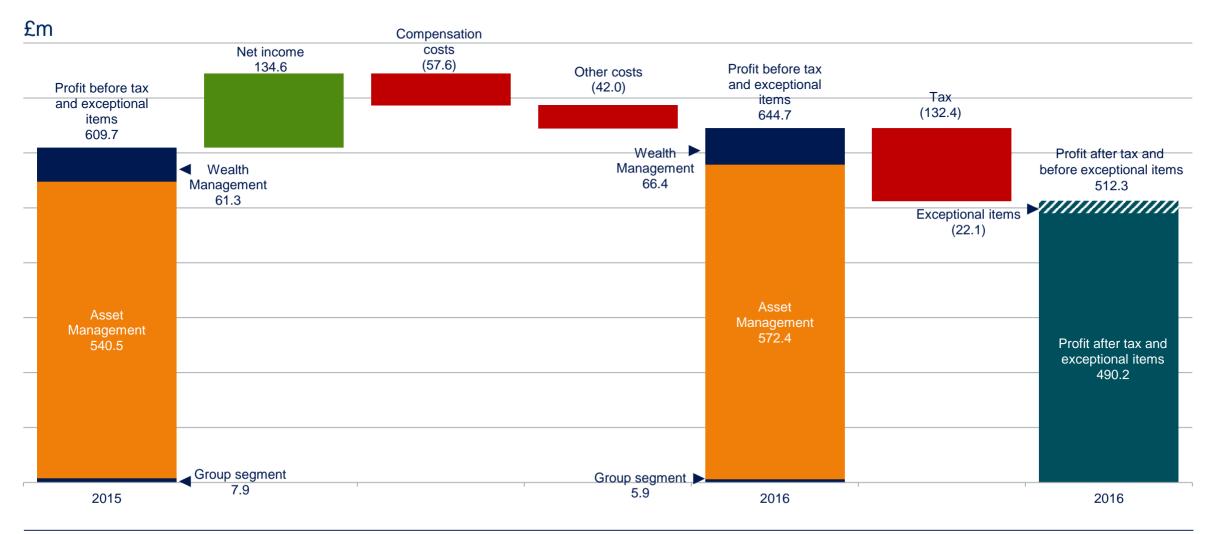






Profit before tax and exceptional items

Profit before tax and exceptional items up 6% to £644.7m



Assets under management and administration (AUMA)

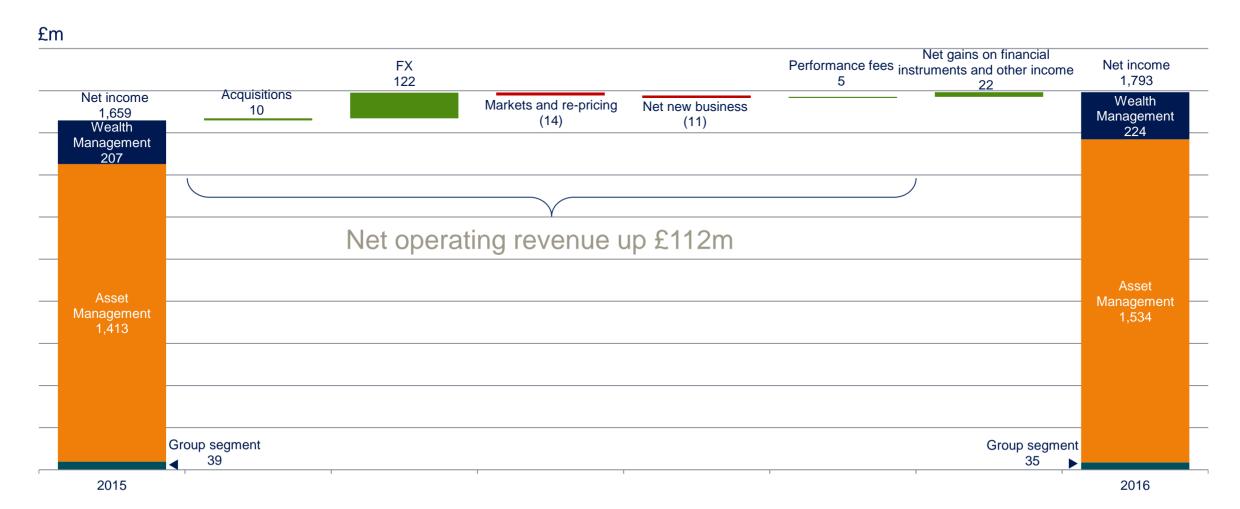
AUMA up 27% to £397.1bn

£bn

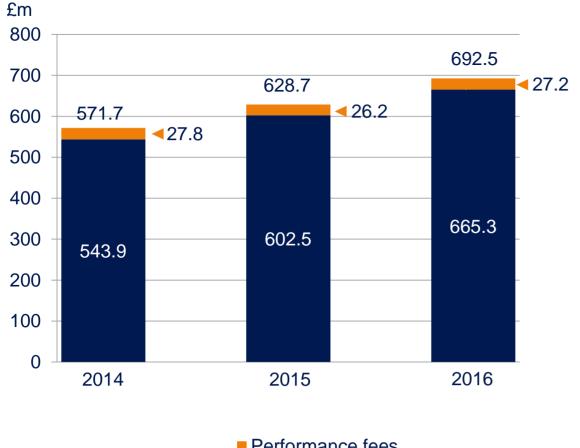


Net income

Net income up 8% to £1,793m



Institutional net operating revenue



Average AUM up £27 billion from FY 2015

Net operating revenue margin excluding performance fees 32bps (FY 2015: 34bps)

Closing AUM at record high of £226.3 billion

Performance fees

Intermediary net operating revenue



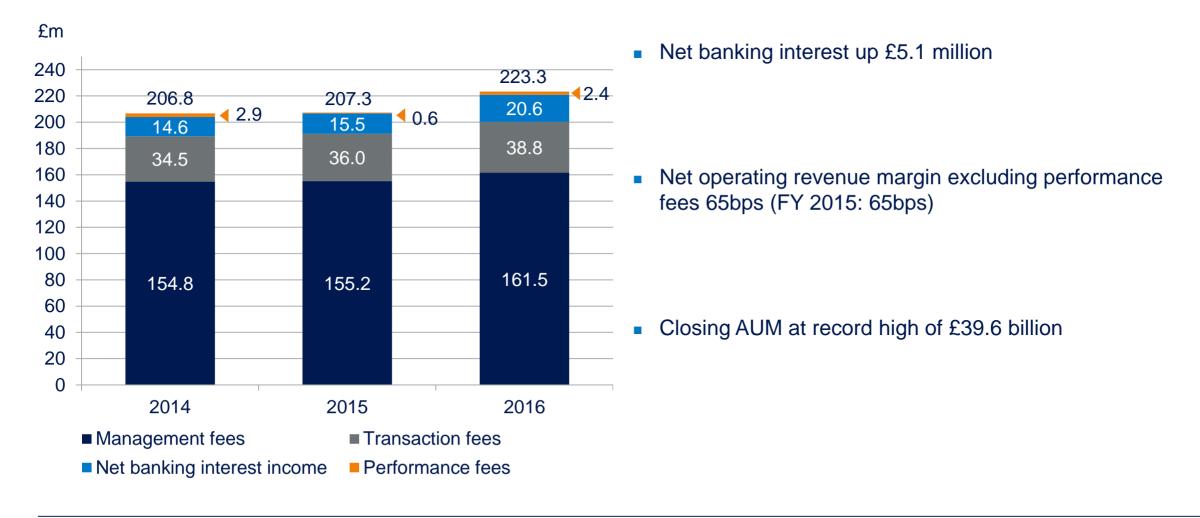
Average AUM up £7 billion from FY 2015

 Net operating revenue margin excluding performance fees 73bps (FY 2015: 74bps)

Closing AUM at record high of £120.1 billion

■ Performance fees

Wealth Management net operating revenue



Operating expenses Costs in line with projections

		2016		
£m	2015	AM & Group	WM	Total
Compensation costs	734.0	688.5	103.1	791.6
Non-compensation costs	314.8	302.3	54.5	356.8
Operating expenses (excluding exceptional items)	1,048.8	990.8	157.6	1,148.4
Exceptional expenses	18.5	13.1	10.1	23.2
Operating expenses (including exceptional items)	1,067.3	1,003.9	167.7	1,171.6
Headcount	3,784	3,382	763	4,145

	2015	2016
Total compensation ratio	44%	44%
Total cost ratio	63%	64%

Analysis of Group Capital

Increase of £357m as at 31 December 2016

£m	2015	2016
Regulatory capital	653	814
Other operating capital	253	65
Investment capital*	942	1,059
Seed capital*	229	325
Other items**	719	890
Statutory Group capital	2,796	3,153

Strong capital position

Continued investment in seed capital

^{*}Not included in AUM

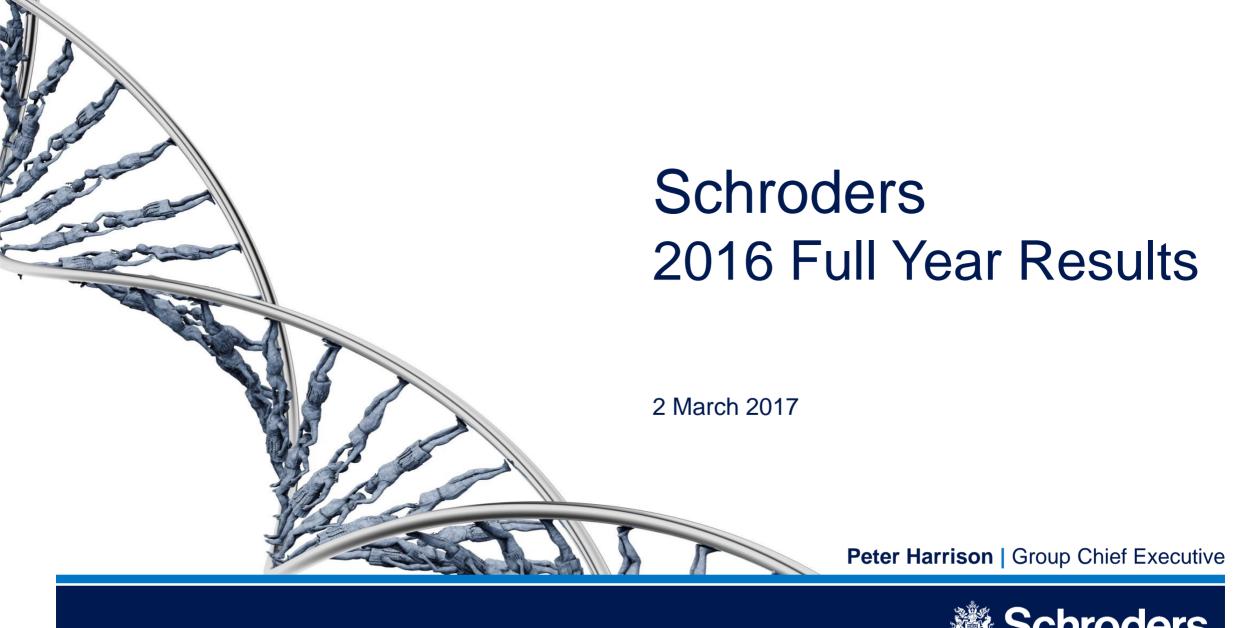
^{**}Comprises goodwill, intangible assets, pension scheme surplus, other associates and joint ventures, and deferred tax.

Summary

Strong results in challenging conditions

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A changing industry

A number of well-publicised headwinds

Headwinds

- High market valuations with low interest rates
- Pricing pressures
- Regulatory scrutiny
- Growth of passives
- Political upheaval

Tailwinds

- Wealth accumulation in Asia Pacific
- Derisking opportunity
- Technological advances
- Growth of savings in private assets

Opportunities for growth are plentiful

Directly addressing structural headwinds

Product Innovation and Solutions



New product

Independent solutions team

division

Fixed Income and Multi-asset



Securitised credit

North America



Hartford Funds

North America



- Positive developments in 2016
- Strategic partnership with Hartford Funds
- Securitised credit team
- Institutional derisking opportunities

Opportunities for growth are plentiful

Directly addressing structural headwinds

Product Innovation and Solutions



New product

Independent solutions team

Fixed Income and Multi-asset



Securitised credit

North America



Hartford Funds Asia Pacific



Japanese growth

Strong market share

Technology



Investment platform

Data Insights and innovation

Wealth Management



C. Hoare & Co

Benchmark Capital

Wealth Management

- Benchmark Capital
 - Best in class technology
 - High quality, competitively priced Multi-asset funds
 - Significantly enhance service offering
- C. Hoare & Co.
 - c.1,800 clients with £2.3bn AUM
- Assets under management £39.6bn
- Assets under administration £11.1bn





Opportunities for growth are plentiful

Directly addressing structural headwinds

Product Innovation and Solutions



New product division

Independent solutions team

Fixed Income and Multi-asset



Securitised credit

North America



Hartford Funds Asia Pacific



Japanese growth

Strong market share

Technology



Investment platform

Data Insights and innovation

Wealth Management



C. Hoare & Co

Benchmark Capital Private Assets



Infrastructure and Real Estate

Secquaero

NEOS

Summary and outlook

- Identify and focus on core franchises
- Market uncertainty and industry challenges are set to continue
- Well placed to build on success
 - Highly diversified business
 - Strong financial position
 - Willingness to invest for future growth
- Organic and inorganic opportunities
- Changes to quarterly reporting



Forward looking statement

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